



WATERHAVEN PLACE

CHICHESTER

Live a Life More Extraordinary

WELCOME TO A LIFE MORE EXTRAORDINARY

Head to the cathedral city of Chichester, and you'll discover Waterhaven Place conveniently located on the outskirts of the city centre within the Shopwyke Lakes community.

This luxury care home boasts a brand-new, state-of-the-art building, beautifully designed to be a warm and welcoming space. There are 81 superbly comfortable private bedrooms, along with stylish shared rooms for dining and reclining, plus many private relaxation areas. And if all that wasn't enough, step onto the outdoor terraces and enjoy the peace

and tranquillity of our beautifully landscaped gardens.

Conceived as a luxurious place to entertain friends and family, Waterhaven Place offers an exquisite open-plan Bar and Bistro, as well as a large variety of private dining rooms and lounges. Residents can also take advantage of a hair salon, the Lotus Spa, a cinema room, and much more.

Our commitment to defining the next level in care means every member of our team is fully focused on the happiness of every one of our residents.

Our mission is to ensure they make the most of all the wonderful facilities and enriching activities that are on offer at Waterhaven Place.

Our priority, of course, is to deliver the most extraordinary care possible, tending to every individual's desires and needs. And, of course, our wonderful staff are always on hand to deliver outstanding care.

Live a Life More Extraordinary



ENJOY EXTRAORDINARY CARE AT WATERHAVEN PLACE

RESIDENTIAL CARE, IT'S ALL ABOUT YOU...

At Waterhaven Place, we're committed to creating a home in the truest sense of the word.

With us, residential care feels like you're home from home. That means you have the freedom and flexibility to live the life you choose, with as much or as little support as you need.

We believe in making a difference in our residents' lives, both in the care we provide and the quality of our homes. That commitment is visible in every aspect of our beautifully appointed homes, from the luxurious en-suite wet rooms to the state-of-the-art facilities designed with residents' changing needs in mind.

Your family and friends are most welcome too. Everyone will be looked after with the very best care and attention.

RESPIRE CARE, STAY WITH US A WHILE...

Residents can enjoy short-stay respite care in our luxurious surroundings for a few weeks, or longer if they wish. The home also provides much-needed social interaction and nutritional support.

So, if a devoted family carer is taking a well-deserved break, or you require some post-operative recovery support, then Henbrook's House Respite Care presents the perfect package.

You can enjoy true peace of mind, safe in the knowledge that all of our residents receive first-class care in a safe and supportive environment.

DEMENTIA CARE, THERE IS NO "ONE SIZE FITS ALL"...

Our highly experienced, compassionate team can create a bespoke and tailored approach to support any residents living with Dementia.

Delivering excellent, enriching dementia care and optimising the health and happiness of each individual is essential to our mission at Waterhaven Place. From offering care plans that are shaped around individual needs to delicious, home-cooked food that takes personal preferences and nutritional tastes into account. Not to mention the social interaction schedules.

You needn't feel alone if your loved one has a diagnosis of Dementia. Our expert team's guidance and support will give you the reassurance and comfort you require.



FACILITIES AT WATERHAVEN PLACE

THE BISTRO

The Bar and Bistro is an incredible open space. It hosts everything, from delicious family lunches and decadent afternoon teas to the imaginative and exciting evening events that we're well-known for. With our "Complete Connaught Care" pricing package, you can enjoy our hospitality with your family and friends. This includes a fully stocked hotel bar and fresh, seasonal meals, served by our wonderfully attentive team.

HAIR SALON AND THE SPA

Under the expert hands of our highly experienced hairdressers and spa therapists, we guarantee that our residents both look and feel their absolute best. Treatments can do wonders for the mind, body, and soul, so be our guest and explore a range of treatments, including therapeutic massage, reflexology, and holistic therapies. You can also tailor treatments to your desired results, whether that's to unwind, de-stress, invigorate, or rejuvenate.



CINEMA

With our in-house cinema room, we've got epic big-screen entertainment covered at Waterhaven Place. From the small screen to the silver screen, you can enjoy all your favourite movies through this immersive viewing experience. It's also a great place to watch big sporting events, take in recorded concerts and theatrical productions or invite your family and friends to spend time with you, your favourite film, and bags of popcorn!



FACILITIES AT WATERHAVEN PLACE

ACTIVITIES AND EXCURSIONS

Every month, our dedicated activities team offers our guests hundreds of imaginative and creative things to do. This programme of physical activities, mental stimulation, creative pursuits, and social events is carefully tailored to suit each resident's interests and abilities.

Getting outside of the home is as important to us as it is to our residents, which is why we organise many group excursions. With our Waterhaven Place minibus, we can go to a local site of interest, book a theatre matinee, visit a museum, or take a trip to the beach. For those wanting more private or special journeys, we have the chauffeur-driven private car, the choice is yours.

FINE DINING

Fine dining is one of life's greatest pleasures. At Waterhaven Place, we recognise the importance of family and friends and believe our guests are at their happiest and most content when they're surrounded by those they love. Our fine dining room is designed to gather together all those you hold dear. Just imagine an afternoon or evening of exquisite fine dining, sumptuous wines, and incredible service. It's an incredibly beautiful space specifically for our residents to entertain their friends and family whenever they want.



BEAUTIFULLY LANDSCAPED GARDENS

Our gardens have been beautifully landscaped with our residents in mind – our green-fingered residents are even encouraged to partake wherever possible. When the weather allows, residents can head outside for al-fresco meals, enjoy some outside entertainment, or participate in our Gardening Club. There are also easy-access sun terraces on the first floor. These private terraces form pockets of sunshine where residents can relax and enjoy the outdoors.

DINING & HOSPITALITY

AT WATERHAVEN PLACE, WE FIRMLY BELIEVE FOOD IS AN EXPERIENCE AND A CELEBRATION. FINE DINING AND HOSPITALITY ARE QUITE SIMPLY AMONG LIFE'S GREATEST PLEASURES.

Our menus and service provide residents with five-star hotel standards. Whether they choose to eat in the privacy of their room, at whatever time they choose, or they opt to dine in one of our many dining rooms, they can also settle down for an intimate lunch or dinner with family and friends in the heart of our home - The Bar and Bistro.

Our residents are served the finest quality food, with an emphasis on fresh, seasonal ingredients, satisfying flavours, and nutritional balance. Our highly experienced chef teams take great pride in tailoring our menus to suit our residents' desires and preferences.



From enjoying a Champagne Breakfast and bistro-style lunch, to a decadent Afternoon Tea, or Fine Dining, we are confident there is something for everyone. However, if our cheese and wine tasting evenings or evening event canapés don't completely delight you, then feel free to make a special request!

We sensitively cater to individual dietary restrictions while ensuring our lovingly prepared meals are enjoyed by both yourself and your family and friends.

THE ARTS AND PASTIMES

Feel free to take part in watercolour painting classes, make pottery, join our photography club, or take a trip to the theatre.

You can create a culinary masterpiece with our Head Chef, in our Cookery School. Enrol in our chocolate workshop, or try your hand at sushi making or baking.

Reminiscence, cognitive stimulation activities, and personal companionship are available too.

OUR ACTIVITIES

AT WATERHAVEN PLACE, WE ENCOURAGE ALL OF OUR RESIDENTS TO ENJOY AND LIVE A MORE EXTRAORDINARY LIFE.

Our incredible activities and events teams create unique and thoughtful schedules where there is something for everyone to enjoy. You have the freedom and flexibility to live the life you choose, enjoying as many or as few activities as you'd like.

Our creative teams plan a wide variety of activities, including things to do within Waterhaven Place, as well as live entertainment event evenings and excursions out of the home.

KEEPING ACTIVE

Spend time in our very own fully equipped gym, and enjoy regular fitness classes, Zumba classes, or seated aerobics. Join our Gardening Club or spend time woodworking with our Maintenance Manager. And if nature is your thing, we have beautifully landscaped gardens where you can plant trees and build birdhouses.

EVENT EVENINGS

Spend quality time with family and friends, enjoying wonderful hospitality and live entertainment.

Whether it's a cheese and wine tasting evening or a themed night transporting you to Marrakech, there's something for everyone. Immerse yourself in a live opera performance or black-tie event with roulette tables. Join us and create lasting memories in our vibrant community.

EXCURSIONS OUT OF THE HOME

Enjoy local trips to the beach, theatres, shops, garden centres, and more. Or plan an excursion further afield and spend the day in London. You name it, and we'll arrange it!

KEEPING THE MIND ACTIVE

Daily crosswords and sudokus can be delivered to your door, or you can test your brain with one of our puzzles and board games.

Love books? Then join our Literature Appreciation Society and share your thoughts on this week's book.

You can also enjoy animal therapy with visits from all types of furry (and non-furry) friends, plus intergenerational play with our tiniest community members.



OUR ACTIVITIES



“Our vision at Waterhaven Place is clear, we wish to define the next level in care. We will support our residents to “Live a life more extraordinary”, and prioritise our people. For us it is so important that our service is unparalleled and we deliver truly exceptional care. We operate without compromise, and with integrity. We are so privileged to be able to care for others, so thank you for trusting us.”

Amanda Smith - Chief Operating Officer

Our exceptional team is highly skilled, dedicated, and loyal, and holds values that align with our own. It is imperative to us that all of our colleagues embody compassion, respect, kindness, and integrity. We pay our employees the highest salaries in the marketplace to attract the best possible talent from the care home sector. We seek people who won't settle for good, because at Waterhaven Place, good just isn't good enough. We are incredibly fortunate to be supported by a strong and experienced leadership team. We have a mixture of individuals, both within the home and at the support level, with many decades

of experience in commissioning and leading outstanding-rated services.

**IF YOU ARE INTERESTED IN A CAREER IN CARE,
PLEASE CONTACT, GENERAL MANAGER,
AT CRM@WATERHAVENPLACE.CO.UK AND START
YOUR JOURNEY WITH US TODAY!**



**EXTRAORDINARY
CARE**



**Waterhaven Place
Luxury Care Home**

Sandpiper Road, Chichester, West Sussex, PO20 2NZ
E · info@waterhavenplace.co.uk

T · 01243 969821

waterhavenplace.co.uk

PART OF THE CONNAUGHT CARE COLLECTION